Examination Score Inquiries

Section 50-A of Civil Service Law (CSL) gives the right to "Computational Review" to protest any answer or rating guide following a New York State Civil Service exam. This document details the computational review process to see your scoring and object to incorrectly graded questions. Please be advised that completing examination never guarantees promotion or appointment, only making those with passing scores eligible candidates to fill the vacancy.

Candidates can participate in a computational review once the eligible list is established.

- Instructions to request a review are included on the score notice
- A computational review is a candidate's only opportunity to review how their answer sheet(s) were scored

Computational review requests must be submitted within 10 business days of a candidate receiving their score notice

- Requests are not granted after the 10-day request period
- Testing Services will assign a date, time, and location providing notification via mail 3 weeks prior to the review

Candidates have one opportunity to participate in a computational review

- If a candidate cannot make their computational review, they must contact the Testing Services Division no later than the Monday following the review date to reschedule (ESRPU@cs.ny.gov)
- Candidates are only permitted one reschedule
- Only authorized candidates may review the computation of their scores, no consultant or representative can participate in your place

Materials provided during the review:

- Answer sheet(s)
- Final rating key
- Any weighting or conversion tables
- Forms to submit an objection to the scoring of the examination

Material not included during the review:

- Test booklets
- Test questions